

COVID TECHNOLOGY FAQs

Meridian Families,

As noted yesterday, we had a very successful day. Given the massive increase in our dependence on technology we have had a corresponding increase in questions asked. Currently, we are inundated with questions and we have found that the vast majority of the questions are very similar. In an attempt to best communicate we are putting out the answers to the FAQs we are seeing.

QUESTION - I cannot get my Chromebook to answer - Help?!?!?

ANSWER - IF you are having trouble powering on, make sure cable is FULLY connected on the LEFT side. You will know if it is connected appropriately, because a light will indicate level of charge. If plugged in appropriately, it may take several seconds of holding down power button to log on.

QUESTION - I cannot connect my Chromebook to my home internet - HELP?!?!?

ANSWER - Please log completely off of the device, go down to the bottom right corner, click WiFi icon, click connect, and then enter your home WiFi credentials, and then click connect - then log back in and you should be good to go.

QUESTION - I have asked for and/or just realized I need a WiFi hotspot, can you please help?

ANSWER - We ordered many hotspots - more than we deployed during the Spring - and they have all been claimed at this point. We have already ordered more, but as you may imagine, the turnaround time is slow right now. If you need a hotspot, please be patient as we wait for them to arrive.

QUESTION - I cannot remember my login - how do I get into my Chromebook.

ANSWER –

For a K-5 student -The username is the first three letters of your first name followed by the first four letters of your last name followed by the last two years of your graduation year. For me (Phillip Caposey, a 99 graduate) my username would be phicapo99@students.meridian223.org and the password would be cards223

For a 6-12 student - The username is the first three letters of your first name followed by the first four letters of your last name followed by the last two years of your graduation year. For me (Phillip Caposey, a 99 graduate) my username would be phicapo99@students.meridian223.org and the password would be the student's ID OR whatever they have previously changed the password to be.